

The following terms ("Terms of Use") constitute an agreement between Currie Support Services, LLC. ("Currie Support Services"), and you that governs your use of this website and all of its associated services, content, and functionality. This policy applies to the website administered by Currie Support Services ("Website"), located at DifficultHappens.com.

Your use of the Website constitutes your acceptance of, and agreement to, the following Terms of Use. Currie Support Services reserves the right to modify, alter, amend or update its Website, policies and these Terms of Use. These Terms of Use are subject to change without notice. If you do not agree with or do not accept any part of these Terms of Use, you must not use the Website.

Cancellation Policy for Strategy Sessions

On the Website, you may book complimentary strategy sessions. You agree to notify Currie Support Services of cancellation of any strategy sessions with a minimum notice of FORTY-EIGHT (48) hours prior to the scheduled start time, via EMAIL to support@DifficultHappens.com. If such notification is not received by Currie Support Services at least 48 hours before the scheduled time, Currie Support Services reserves the right to decline rescheduling the session.

Neither party shall be liable for delay or failure to attend a scheduled session if such delay or failure is caused by any circumstances beyond their reasonable control. Determination of such reasonableness is in the sole discretion of Currie Support Services.

PRIVACY POLICY

What Personal Information Does the Website Collect and How Is This Personal Information Used?

The Website may receive and store information that you voluntarily submit through the Website for the purpose of subscribing to the Website to receive newsletters, scheduling a strategy session, or for the purpose of leaving comments on blog posts.

The Website may receive and store certain types of usage-related information when you interact with the Website, including, but not limited to, your computer's IP address and browser information. The information we collect is used to customize the content and/or layout of our page for each individual visitor.

The Website uses Google Analytics to track statistics regarding our audience and Website traffic. No personally identifiable information is transferred from the Website to Google Analytics. [For more information on Google's Analytics privacy policies, please visit this site.](#)

The Website uses cookies to store visitors' preferences, record user-specific information on what pages users access or visit, ensure that visitors are not repeatedly sent the same banner ads, customize Website content based on visitors' browser type or other information that the

visitor sends. Cookies may also be used by third-party services, such as Google Analytics, as described above.

The Website uses Calendly to service its online schedule management. Personal information, such as name, address, phone number, and email address, is collected for purposes of client communication and scheduling.

The Website may engage in affiliate marketing, which is described more fully below. If you click on a link for an affiliate partnership, a cookie will be placed on your browser to track any sales for purposes of commissions.

From time to time, the Website may engage in remarketing efforts with third-party companies, such as Google, Facebook, or Instagram, in order to market the Website. These companies use cookies to serve ads based on someone's past visits to the Website. At any time, [you may opt out of Google Ads by modifying your Google Ad settings.](#)

Third-Party Use of Personal Information

The Website may provide personal information to an applicable third party in order to provide services. Currently, the Website uses the services of ActiveCampaign for delivery of email updates. ActiveCampaign's use of your personal information is subject to ActiveCampaign's privacy policy.

As discussed above, the Website uses Calendly for its ecommerce platform. All personal information entered into Calendly will be subject to Calendly's privacy policy.

At this time, your personal information is not shared with any other third-party applications. If a new service provider is engaged, these terms will be amended accordingly.

Will the Website Share the Personal Information It Collects?

Except when required by law, the Website will not sell, distribute, or reveal users' email addresses or other personal information without their consent.

Currie Support Services may disclose or transfer personal information collected through the Website to third parties who acquire all or a portion of our business, which may be the result of a merger, consolidation, or purchase of all or a portion of our assets, or in connection with any bankruptcy or reorganization proceeding brought by or against us.

Modification or Deletion of Personal Information

You can decline to submit personal information at any time. If you decline, Currie Support Services may not be able to continue to provide service to you. You may request deletion of your personal information by sending an email to support@DifficultHappens.com, but in some

cases, we may be required to keep your information by law. In such a case, it would no longer be active and would be kept separately in an archive.

CHILDREN'S INFORMATION

The Website does not knowingly collect any personally identifiable information from children under the age of 13. If a parent or guardian believes that the Website has personally-identifiable information of a child under the age of 13 in its database the, please contact us immediately support and Currie Support Services will use its best efforts to promptly remove such information from our records.

AFFILIATE MARKETING

From time to time, the Website may engage in affiliate marketing. This means that if you use an affiliate link to make a purchase, the Website will receive a commission on that purchase. All efforts are made to ensure that affiliate links are disclosed in accordance with the FTC.

Currie Support Services, LLC is a participant in the Amazon Services LLC Associates Program, an affiliate advertising program designed to provide a means for sites to earn advertising fees by advertising and link to Amazon.com.

CERTIFICATIONS

Lara Currie holds a Bachelor's degree in Mass Communication Broadcast Journalism and has completed a Dialectical Behavior Therapy Program. Lara Currie is not a licensed therapist or medical doctor.

DISCLAIMER

Currie Support Services has made every effort to ensure that all information on the Website have been tested for accuracy. Currie Support Services makes no guarantees regarding the results that you will see from using the information provided on the Website.

Currie Support Services assumes no responsibility for your decisions or for policies or practices that you implement based on information on the Website. Everything provided on the Website is for informational purposes only.

All information regarding health, including mental health, provided on the Website is intended to be used for informational purposes only. Use of the Website does not form any relationship between you and Lara Currie, including a therapist-patient relationship. Although content on the Website may discuss therapeutic and/or mental health issues, the Website does not provide any type of therapy and/or mental health services. The Website does not provide any advice, explanation, opinion, or recommendation about therapy or mental health services.

From time to time, the Website may discuss topics of a sensitive nature. If you feel triggered by any content, please seek help from a medical professional or mental health professional.

YOUR RESPONSIBILITY

The Website was developed strictly for informational purposes. You understand and agree that you are fully responsible for your use of the information provided on the Website. Currie

Support Services makes no representations, warranties or guarantees. You understand that results may vary from person to person. Currie Support Services assumes no responsibility for errors or omissions that may appear in the Website.

USE OF THE WEBSITE

Unless otherwise stated, Currie Support Services owns the intellectual property and rights to all content and material on the Website. Subject to the license below, all intellectual property rights are reserved.

You may view, download (for caching purposes only), and print pages for your personal use, subject to the restrictions set out below and elsewhere in these Terms of Use.

The following uses are not permitted:

- Republication of content from the Website, unless content is specifically and expressly made available for republication;
- Sale, rental or sub-license of any content from the Website;
- Reproduction or duplication of any content on the Website for commercial purposes;
- Modification of any content on this website, unless content is specifically and expressly made available for modification;
- Redistribution of content of the Website, unless content is specifically and expressly made available for redistribution. Users are permitted to share content on social media channels, as long as a link to the Website is included.

From time to time, the Website will utilize various plugins or widgets to allow sharing of content via social media channels, email or other methods. Use of these plugins or widgets does not constitute any waiver of Currie Support Services' intellectual property rights. Such use is a limited license to republish the content on the approved social media channels, with full credit to Currie Support Services.

You must not use the Website in a way that causes, or may cause, damage to the Website or impair the availability of access to the Website. You must not decompile, reverse engineer, disassemble or otherwise reduce the Website, except to the extent that such activity is expressly permitted by applicable law. You must not use the Website to copy, store, host, transmit, send, use, publish or distribute any material that consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit and/or other harmful code or malicious software.

You must not conduct any systematic or automated data collection activities, including, but not limited to scraping, data mining, data extraction or data harvesting on or in relation to the Website without Currie Support Services' express written permission.

You must not use the Website to transmit or send any unsolicited commercial communications.

You must not use the Website for any third-party marketing without Currie Support Services' express written permission.

COPYRIGHT

Unless otherwise noted, the design, content and all components of the Website are copyrights owned by Currie Support Services or third parties and are protected by United States and international copyright laws and should not be reused or republished without express written permission.

TRADEMARKS

Currie Support Services' trademarks and trade dress may not be used in connection with any product or service that is not Currie Support Services', in any manner likely to cause confusion among consumers, or in any manner that disparages or discredits Currie Support Services or Lara Currie.

From time to time, the Website will legally utilize trademarks owned by third parties related to Currie Support Services' services. These trademarks are the respective property of their owners.

GRANT OF RIGHTS

You grant Currie Support Services a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, adapt, publish, translate and distribute any content you contribute to the Website. This includes, but is not limited to, text, images, audio material, comments, video material and audio-visual material. This license extends to all known and future media. You also grant Currie Support Services the right to sub-license these rights and the right to bring an action for infringement of these rights.

CONTENT CONTRIBUTED TO THE WEBSITE

Any content you contribute to the site, including, but not limited to text, images, audio material, comments, video material and audio-visual material, must not be illegal or unlawful, may not infringe on any third-party's legal rights, and must not be capable of giving rise to legal action whether against you or Currie Support Services or a third party.

Currie Support Services reserves the right to edit or remove: (i) any material submitted to the Website; (ii) stored on Currie Support Services' servers; or, (iii) hosted or published on the Website. Currie Support Services takes no responsibility and assumes no liability for any content posted by you or any third party.

Notwithstanding Currie Support Services' rights under the Terms of Use, Currie Support Services does not undertake to monitor the submission of all content to, or the publication of such content on, the Website.

COMMENT POLICY

The Website offers the option for you to leave comments, engaging with the Website's posts.

The following types of comments will not be tolerated and will be deleted:

- harassment directed toward any content creator or Currie Support Services;
- spam;
- hate speech;
- defamatory to Currie Support Services or any third party;
- reference illegal acts; or,
- violate the legal rights of a third party.

Currie Support Services' sole discretion will be used to determine if a comment is in violation of this comment policy. Any comments in violation will be promptly deleted and no further explanation will be due to you if your comment was determined to be in violation with this policy.

COMMUNICATION

If you send Currie Support Services an email, register to use the Website or provide your email to Currie Support Services in any other way, you consent to receive communications from Currie Support Services electronically. You agree that all legal notices provided via electronic means from Currie Support Services satisfy any requirement for written notice.

THIRD PARTIES

The Website contain links to third-party websites that are not governed or controlled by Currie Support Services. You represent and warrant that you have read and agree to be bound by all applicable Terms of Use and policies for any third-party website that relates to your use of the Website. Currie Support Services assumes no control or liability over the content of any third-party sites. You expressly hold harmless Currie Support Services from any and all liability related to your use of a third-party website.

Prior to engaging in any events or commercial transactions with any third parties discovered through or linked on the Website, you must complete any necessary investigation or due diligence. If there is a dispute for any events or commercial transactions with a third party discovered through or linked on the Website, you expressly hold Currie Support Services harmless from any and all liability in any dispute.

NO WARRANTIES

The Website are provided on an "as is" and "as available" basis without any representations or warranties, expressed or implied. Currie Support Services makes no representations or warranties in relation to the Website or the information and materials provided therein.

Currie Support Services makes no warranty the Website will meet your requirements; will be available uninterrupted; timely and free of viruses or bugs; or represents the full functionality, accuracy, and reliability of the Website. Currie Support Services is not responsible to you for the loss of any content or material uploaded or transmitted through the Website. The Website is written in English and makes no warranty regarding translation or interpretation of content in any language.

LIMITATION OF LIABILITY

CURRIE SUPPORT SERVICES WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, PUNITIVE OR SPECIAL DAMAGES OF ANY KIND, HOWEVER CAUSED, INCLUDING LOSS OF PROFITS, REVENUE, DATA OR USE, INCURRED BY YOU, WHETHER UNDER THEORY OF CONTRACT, TORT (INCLUDING NEGLIGENCE), WARRANTY OR OTHERWISE, EVEN IF THE OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

INDEMNITY

You agree to defend, indemnify and hold Currie Support Services, its members, employees, officers, directors, managers and agents harmless from and against any and all losses, claims, suits, actions, liabilities, obligations, costs and expenses (including reasonable attorneys' fees

and expenses) which Currie Support Services suffers as a result of third-party claims based on: (i) your negligence or intentional misconduct, (ii) your breach of any provision of the Terms of Use (including representation or warranty); (iii) materials prepared or provided by you including, but not limited to, any claims of infringement, or misappropriation of copyright, trademark, patent, trade secret, or other intellectual property or proprietary right, infringement of the rights of privacy or publicity, or defamation or libel; or (iv) death, personal injury, or property damage arising out of, or relating to, your obligations hereunder.

ARBITRATION

The Terms of Use will be governed and construed in accordance with the laws of the State of Washington. Any controversy or claim arising out of or relating to the Terms of Use, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association ("AAA") under its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The place of any such arbitration shall be in or near King County, Washington. The parties also agree that the AAA Optional Rules for Emergency Measures of Protection shall apply to the proceedings.

MISCELLANEOUS PROVISIONS

If any provision(s) of the Terms of Use is held to be invalid, illegal or unenforceable, the remaining provisions shall be severable and enforceable. If a provision is excessively broad, such a provision shall be limited or reduced in scope so as to be enforceable.

The Terms of Use may not be assigned by you without Currie Support Services' prior written consent, however, the Terms of Use may be assigned by Currie Support Services in its sole discretion.

The Terms of Use are the final, complete and exclusive agreement of the parties with respect to the Website offered by Currie Support Services.

All notices with respect to the Terms of Use must be in writing and may be via email to support@DifficultHappens.com for Currie Support Services and to your email address.